

COED HELEN HOLIDAY PARK, CAERNARFON, LL54 5RS

SHORT STAY TOURING AND CAMPING CONDITIONS 2017

- 1 We are St Davids Leisure Ltd of Coed Helen Holiday Park, Caernarfon, LL54 5RS. Our contact details in the event of an enquiry are 01286 672852. We are confident that you will enjoy your stay but if you do have any difficulty which you are not able to sort out informally then you should use the same contact details to notify us of any complaint.
- 2 You must report to Reception upon arrival before pitching.
- 3 No refunds or transfers will be made under any circumstances. Please ensure you take out adequate travel insurance to cover the cost of your booking and all other costs.
- 4 No arrivals after 9.00 pm. Electronic Card Access Barriers are in place for your security and we can therefore only accept pre-booked arrivals after 5pm.
- 5 Bank Holidays are subject to a minimum three nights stay.
- 6 The hire of pitches is restricted and it is therefore advisable to BOOK IN ADVANCE.
- 7 Short stay Camping and Touring customers will NOT have access to the onsite swimming pool.
- 8 Strictly no washing lines, jet skis, boats or similar craft. Gazebos, event shelters, open fires, disposable bbq's lanterns and fireworks are not permitted. Pets are accepted but only by prior notice and approval.
- 9 We are a family park and do not take group bookings. A family is classed by our park as being 2 adults and 2/4 children under 18.
- 10 A pitch is one caravan/motorhome/tent and one vehicle only. Our tariff is priced per caravan/motorhome/tent, not per person.
- 11 The amount of people occupying a caravan/motorhome/tent is restricted to the berth of said unit stipulated by the manufacturer. If it is found that your caravan/motorhome/tent is overcrowded you may be given one hour's written notice by us to reduce the number of occupiers to this number and if you do not you will be asked to leave. Our Refund Policy does not provide for a refund in these circumstances.
- 12 Hirers are not permitted to use motorised cars, vans or additional tents/motorhomes as supplementary sleeping accommodation.
- 13 Tents are only accepted up to a maximum of 6 berth (3x8m).
- 14 Vans/commercial vehicles are not permitted onsite with any caravan/motorhome/tent booking.
- 15 The Booking Fee includes one car per pitch. Additional cars are charged at £5.00 per night, and must be parked on the car park.
- 16 Pitches must be vacated, not later than 12.00 noon: new arrivals are not to arrive before 1.00 pm.
- 17 On arrival we will require a £5 deposit per key, which will allow access to the toilet facilities.
- 18 Touring caravans/motorhomes/tents must be sited within the designated area, by the site warden and allocated at the Park Managers reasonable discretion.
- 19 Vehicles are only permitted on the park, if they are insured against third party risks and the driver holds a current driving license.

- 20 We do not allow any motorbikes, motorised scooters or similar vehicles on the Park.
- 21 In the interest of safety, the flying of kites or drones is not allowed on our holiday park.
- 22 To safeguard children and the elderly, a speed limit of 10 M.P.H. is enforced on site. Any person exceeding this speed, or otherwise driving in a heedless fashion may be given written notice by us to stop doing so. They will also be asked to consider removing their car offsite to avoid any risk of their party being asked to leave if there is a repetition. If they do not and there is any repetition by any member of their party then the party may be asked to leave. In the event the driving is dangerous then no notice need be given and the party may be asked to leave on the first occasion. Our Refund Policy does not provide for a refund in any of these circumstances.
- 23 The owner of any caravan/motorhome/tent not displaying the correct tag issued by reception may be given written notice by us to do so and if there is any further failure to do so then the party may be asked to leave. In addition the party will always be required to pay any additional pitch fee which may be due. Our Refund Policy does not provide for a refund in these circumstances.
- 24 Please respect other guests. Noise, music or any other nuisance will not be tolerated after 11.00pm.
- 25 Please use the litter bins provided. Please also ensure that the toilet and shower facilities are left in the condition you would wish to find them.
- 26 Smoking is prohibited in the Toilet and Shower block.
- 27 Our facilities are closed for cleaning at various times during the day. You are advised to check our cleaning schedule upon your arrival, which is on display on the noticeboard.
- 28 Our Out of Hours emergency numbers are available at reception.
- 29 The Company cannot guarantee the occupation of any preferred pitch to any prospective hirer.
- 30 Coed Helen Holiday Park shall incur no liability whatsoever in the event of any part of the site or any of the facilities being unavailable because of unforeseen circumstances or circumstances beyond the Park's control.
- 31 Coed Helen Holiday Park and its employees shall not be liable for any loss, damage to or theft from any caravan, tent or other property, unless the same be caused or contributed to by negligence or default on the part of the Company, its servants or agents.
- 32 Hiring fees are accepted on the understanding that these Conditions are complied with.
- 33 St. David's Park reserves the right to add to or amend these Conditions by posting changes on the Park Notice Board.
- 34 Some of our Conditions say what happens if they are broken. In all other cases, we may give you a written notice to remedy any breach and if you do not do so then require your party to leave the park. Our Refund Policy does not provide for a refund in any such situation.